

FAQ: Vehicles / RO-Ro

- **Demurrage period (Imports) and Cut Off (Exports)**
Check our website www.terminalzarate.com.ar
In case of doubt call (03487) 429000 ext. 9121 / 9180 / 9022. Billing department.

- **Business hours:**
Mondays to Fridays 8AM to 5.30PM – Saturdays 8AM to 12AM

- **What documents should you present in order to be accepted as client?**
You should send an e-mail to facturacion@tz.com.ar or by fax to 03487-429185 including copies of: CUIT – IIBB – Impositive Exemptions.

- **Means of payment:**
 - Cash (pesos or dollars) up to 10.000 pesos or its equivalent in foreign currency.
 - Check issued in the name of Terminal Zárate S.A. –Non transferable and crossed cheques.
 - Wire transfer: Bank: HSBC BANK ARGENTINA SA
Cta Cte: 6223-20216-8
CBU 15006228 00062232021682
Terminal Zarate S.A. CUIT 30-64153685-3

- **Where to pay**
Port charges can be paid at:

Cash payment (to the cashier or wire transfer already credited):
Dr. Félix Pagola 2671 | B2800DDX, Zárate, Buenos Aires, Argentina.
Queries: Phone: (03487) 42-9000 [Int. 9121- 9180 -9022] facturacion@tz.com.ar

- **Important information:**
 - To pay cash, services must be paid in advance.

 - Invoice preview request should be done at least 48 hours before by email to: facturacion@tz.com.ar

 - **What change should you consider?**
You check our website www.terminalzarate.com.ar | In all cases we will apply the sell rate for Dollars according to the Banco Nación de Argentina.



▪ **What documents should you present for Import/Export services?**

Import:

- Original free debt certificate issued by shipping line.
- B/L copy

Export:

- Booking copy

▪ **Commercial questions:**

For any questions regarding tariffs and services call 03487-429000 or by email to:
comercial_dv@tz.com.ar

▪ **Operative Coordination:**

Please contact us 48 hours before operation

Mr Matias Fuse mfuse@tz.com.ar or

Ms Anabela Rios arios@tz.com.ar

Phone: (03487) 42-9000